

Haven Pods Maintenance & Cleaning

PET Felt Panels

PET Felt is made from 100% polyester material recycled from plastic bottles. The material is produced with nonwoven technology and requires minimal maintenance. It is often resistant to stains and can be cleaned easily, making it a practical choice for high-traffic areas.

The PET panels are easy to clean and maintain:

- Vacuum regularly
- Wipe clean with a damp cloth
- Professionally dry clean

If a wet spill or stubborn stain occurs:

- Dry the liquid with a dry cloth as soon as possible to prevent absorption.
- To remove stains, firstly apply generous amounts of water to the surface with a cloth without rubbing the surface. Generally, water is sufficient to remove light stains.
- If the stain does not come out with water alone, then a mild detergent may be used. Avoid the use of hard detergents.
- Finally, dry the felt thoroughly with a dry towel while still wet.

Exercise caution during the cleaning process to prevent excessive friction and rubbing, as this may damage the felt and alter its appearance.

It is recommended that the cleaning method be tested in an inconspicuous area first.

Upholstered Fabric Panels (Solo+ and Team+)

Regular cleaning is recommended to keep fabrics looking good for longer. Here are a few straightforward guidelines:

- Vacuum fabrics regularly on low suction with an upholstery attachment. This will help remove any dust and dirt that is deep in the fabric.
- For spot cleaning, use a damp cloth to wipe the surface (do not saturate the fabric) and allow the fabric to dry before further use.

- Get to stains quickly, mopping up any excess liquid, before they have time to soak in or dry out. If need be, use upholstery shampoo or liquid soap and warm water. Be careful not to over-wet fabrics, so always make sure a cloth soaked in soapy water is well squeezed out.
- For tougher spots or stains, drycleaning or cleaning with solvent may be necessary. Contact Knight for details on what products are suitable to use.

Laminate Surfaces

To maintain the appearance of your laminate surface, regularly wipe away dust, promptly clean up spills and avoid leaving standing water on the surface.

- To remove loose dirt and dust from the laminate surface use a dry, soft cloth.
- When necessary, use a mix of warm water and a mild general-purpose cleaner/detergent.
- Avoid using scourers and abrasives, as they can cause damage to the surface.
- Do not cut or chop on the laminate surface.
- Avoid leaving puddles of liquid on laminate surfaces for extended periods, particularly near joins.
- Keep hot items away from the surface.
- Do not place heavy weights on table surfaces.

Carpet

To ensure prolonged durability, it is essential to regularly clean the carpet. In addition to daily upkeep, we recommend performing deep cleaning every six months, either with a professional carpet machine or a vacuum cleaner. Follow the below cleaning process for optimal results:

- Remove the substance causing the stain from the carpet; for liquid stains, absorb with a paper towel.
- Wipe the stained area with a sponge and cold water, avoiding pressing or rubbing. Repeat until the stain is removed.
- Absorb any remaining moisture with a paper towel and allow the carpet to dry.
- If the stain persists, repeat the second step using warm water and a detergent that does NOT contain bleach.

- Clean the stained surface with cold water to ensure no detergent residue remains.
- Place a paper towel on the area and let it dry, using a non-marking weight to secure the towel in place.

Glass

Our products incorporate acoustic laminated glass, intentionally designed to resist disintegration or shattering if broken, thereby minimising the risk of injury from accidental glass impact. For maintenance:

- Clean the glass with water or any commercial/ domestic glass cleaning product, using a cleaning cloth, preferably a microfiber cloth.
- Exercise caution to avoid excessive water or cleaning product use to prevent moisture entering the joinery.

Exterior Panels

- For routine cleaning, use a damp cloth to wipe the surface. Avoid abrasive and hard-surface cloths/ sponges and ensure thorough drying with a soft cloth.
- Do NOT use acidic or abrasive cleaners, as they may harm the surface.
- In case of spills involving chemical-containing products, promptly wipe, wash with soapy warm water, and rinse thoroughly.
- Exercise caution to prevent surface contact with hard objects.
- Avoid subjecting surfaces to forceful impact, as this may result in abrasion, puncture, and deformations in the sheets, potentially compromising product insulation.

